

# Whānau Panui

## COVID-19/Coronavirus

### 12 August 2020

Kia ora e te whānau

- **The Prime Minister** has announced that all of Auckland is moving into **Alert Level 3 at 12 noon today, for three days**. Our Auckland Office will be closed from 12 noon Wednesday 12 August until further notice. All our Auckland office based staff will be working from home. We are an essential service so we are still operating.
- Our services outside of Auckland are moving into **Alert Level 2 from 12 noon today**. Our offices outside Auckland will remain open. Although the restrictions are not as tight as in Auckland we still need to be careful.
- For **Alert Levels 3 and 2** this means if you have a whānaunga/relative living in one of our whare and you want to visit them you will need to let the whare know, at least one day in advance, if you would like to visit the whare. The Kaitaataki of the whare will discuss what needs to be done before a visit can take place. **If it is OK for you to visit** there will be strict infection control and contact tracing requirements.
- **Click here** to get a copy of the **Visit Request Form**, you can fill it out before you visit, and send back to us. It is also on our website [www.terooputaurima.org.nz](http://www.terooputaurima.org.nz). If it is easier for you, the Kaitaataki can take you through the questions over the phone and fill out the form for you.
- Check out our Facebook Page <https://www.facebook.com/terooputaurima/>
- We want to keep in touch with whānau so please make sure you give us all your updated **contact details**.
- I am available to talk with you if you have any concerns or questions,

Manawhakahaere/CEO, Tania Thomas – 0272912084 or

[Tania.thomas@terooputaurima.org.nz](mailto:Tania.thomas@terooputaurima.org.nz)

**Whakangungua tō whanau**

Protect yourself and your whānau

