

# Panui 1

## COVID-19/Coronavirus

### 18 March 2020

Kia ora e te whānau

The wellbeing of the tangata we support and kaimahi/staff is always our top priority.

Te Roopu Taurima (TRT) are pro-actively taking steps to maintain the wellbeing of your whānau member and our kaimahi/staff. We are closely monitoring the COVID-19/Coronavirus situation.

#### We are listening to the experts

Following official advice from the Ministry of Health and our own registered health professional. We have a Pandemic Management Team in place and we are implementing our Business Continuity Plan.

#### Keeping tangata safe – we are:

- Providing regular updates to all our kaimahi and through them to tangata. An Easy Read version of COVID-19 information is available to tangata
- Regularly posting panui/notices in whare nationally, Te Rito Community Centre and our four offices explaining what to do to stop the spread of COVID-19.
- No longer using hongis, kisses, hugs and handshakes as part of our usual tikanga/cultural practices
- Practicing good hygiene including the usual infection control
- Cleaning and disinfecting frequently touched surfaces and objects, e.g. door knobs, railing
- Advising all visitors to stay away from all TRT whare and offices if they are ill. If visitors have cold or flu symptoms, they should be symptom free for 48 hours before they visit
- If you (or our kaimahi) have been overseas in any country in the previous 14 days you **cannot** come to TRT offices or whare
- Advising kaimahi and whānau to call **Healthline 0800 358 5453** if you have a cough, a high temperature (at least 38°C) and shortness of breath.

Talk to a TRT Service Manager if you have any questions  
Visit [www.covid19.govt.nz](http://www.covid19.govt.nz) for more information

